

# A Peek into 2019

In 2018, The Lighthouse took time to pause and reflect on the first 50 years of God's faithfulness. During this time of reflection we have seen how The Lighthouse has been so blessed over the years.

Moving to 2019, we will continue to address the needs of refugees, newcomers and low-income individuals with our holistic model for healing and wellness. We want to help individuals be the best they can be and to ensure a healthy life.

We will provide a new communication tool to aid churches and individuals to learn more about The Lighthouse

- Develop a 3 minute, 5 minute and 10 minute video showcasing The Lighthouse's work
- Provide new brochures which describe the different programs.

We will expand and strengthen our programs and services

- Recruit, train and evaluate volunteers
- Evaluate current programs to determine how they can have a greater impact.

We will increase and diversify our funding to ensure ongoing financial stability

- Continue to submit grant proposals and look for new proposals
- Develop a plan to find other revenue sources
- Continue to nurture relationships with supporting churches of The Lighthouse
- Continue to develop partnerships with new churches.

We will provide a day of visioning with a focus on the future of The Lighthouse

- Spend time in prayer searching for the Lord's direction
- Focus on succession planning for staff and programs.

In 2019, we ask for your continued support through donations and prayers. We ask that you continue to pray for The Lighthouse as it serves refugees, newcomers and low-income individuals. We ask that you pray for willing and competent Board members and volunteers.

Thank you for your financial support and your prayers for The Lighthouse.

## Please give generously

The Lighthouse is dependent on the generosity of caring like-minded individuals, churches and businesses to continue its programs and services.

Donations can be made online at [www.canadahelps.org](http://www.canadahelps.org). CanadaHelps offers the ability to give anonymously and securely through credit card or internet payments. Online gifts are receipted instantly by email by CanadaHelps.

Cheques payable to The Lighthouse can be mailed or delivered to the address indicated below. Consider giving through pre-authorized remittance (PAR). This steady stream of revenue helps The Lighthouse plan more effectively for the future.\*

Consider making a bequest, establishing an endowment or otherwise including The Lighthouse in your planned giving and estate planning.\*

Receipts in respect of donations in any calendar year are issued on or prior to the last day of January in the immediately following calendar year (except donations through CanadaHelps).

It continues to be a challenge to meet the growing needs of the communities we serve. Please consider making a gift that will ensure The Lighthouse continues to help people and change lives for years to come!

\* Contact Rob Datema at [rob@lighthousecentre.ca](mailto:rob@lighthousecentre.ca) for more information.

# Annual Report 2018



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Changing Lives With YOUR Care and Support





# Our Mission

## Helping People

As a multi-cultural Christian outreach and community centre, The Lighthouse demonstrates God's love by offering unconditional hospitality, by sharing our resources and by helping people in need.

We offer an atmosphere of respect, dignity and security in order to address spiritual, emotional and physical needs, all in the name of our Lord Jesus Christ.

# Our Vision

## Changing Lives

To establish and maintain well-being, safety, dignity and community for individuals and families affected by poverty, migration stress, injustice and violence.

# Our Holistic Approach

The Lighthouse engages those we serve in a holistic manner and in a culturally sensitive way. We recognize the importance of addressing physical, emotional, social and spiritual needs in order for our clients to realize a sense of wellbeing. We focus on the immediate needs of our clients, and we also work proactively to empower our clients by offering life-learning skills. We recognize the factors that contribute to an individual's current circumstances and prospective future, such as social conditions, personal history, family dynamics, access or barriers to community supports, cultural traditions and the individual's own hopes, goals and dreams.

Like the spokes on a wheel, these factors represent different areas in a person's life that contribute to the whole person. At The Lighthouse, we have developed a variety of services and programs, which seek to strengthen as many of these "spokes" as possible, recognizing that all are relevant to the physical, social and emotional wellbeing of our clients. A more detailed version of our Holistic Wheel for Support and Wellbeing can be viewed at <http://lighthousecentre.ca/what-we-do/>.

Front cover image: Manicure/Pedicure & Nail Decoration Course

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## Ways to Get Involved

- Get a team together to help do repairs at The Lighthouse
- Organize your own fundraising event
- Find out how to be a Lighthouse Keeper
- Invite someone from The Lighthouse to talk about a ministry
- Organize a food drive for the food bank
- Invite someone to facilitate a workshop
- Organize a group visit to a LH program or seasonal event
- Join the Board of Directors

## 2018 Facts & Figures

Program/Service	Number of People Reached/Served		
	2018	2017	
<b>Neighbourhood Programs</b>			
Food Bank	451	538	4436 total individuals served At the ending of 2018 a nearby food bank closed causing an increase in usage at the ending of the year. We saw an increase in newcomer Latin American clients
Income Tax Clinic	467	376	
Volunteers	187	180	Included school group visits
Placement Students Supervision and Training	4		This year we decided to take on more placement students, it was a blast working with and learning from future social service workers
Special Events	142	92	Neighbourhood Barbeque and Food Bank Christmas Lunch
Meal Program (Pilot)	530	700	The Meal Program and the Food Bank ran simultaneously with each other and helped to create community amongst our clients
<b>Hispanic Programs</b>			
Counselling	112	72	Includes 24 cases involving individuals and family members and 62 people in 4 groups
Consultation & Advocacy	70	80	Includes one-time or ongoing consulting and advocacy
Summer Family Camp	89	90	21 families
Immigration Workshops	30	60	4 times in the year
Leadership Training & Development	74	35	One course: 6 full days in classroom training and a practicum. Special program for participant's children. 3 workshops: one to three days training. Everyone received a certificate
Hispanic Seniors and Intergenerational Program	35	35	Ongoing every week from April to December
Haircutting Course	15	15	Ongoing every week for 10 months. Students received certificate
Manicure/Pedicure & Nail Decoration Course	23	23	Ongoing every week for 9 months. Students received certificate
Acrylic Nails, Gel Nails and Make-up Workshops	43	24	3 different workshops, 3 days each in the month of July. Students received certificate
Special Events/Celebrations	450	400	One time celebrations (Christmas; Thanksgiving; Mother's Day; Father's Day; Women's Day; Course Graduation; Volunteer Appreciation Lunch; Senior's Birthdays and Anniversaries)
Other Educational Workshops	25	25	1 workshop
Volunteers	35	33	Ongoing as well as one-time volunteers
<b>Vietnamese Programs</b>			
Counselling	30	45	14 cases; 1 case for ongoing consultation
Women's Support Group	25	8	Once a month for 10 months
Prison Ministry	296	404	Toronto South Detention Centre
Family Summer Camp	21	21	8 children; 7 parents; 6 volunteers
Special Events Celebrations	61	34	Lunar New Year, Christmas, Mother's Day
Catering Group	166	228	Serviced 166 people; catered 4 events
Educational Workshops	25		
Volunteers	6	9	





# Stories of Change

*"I called the 211 number and they referred me to The Lighthouse. I needed to occupy my time and I found that people here were very welcoming and it was like a family setting. The Lighthouse felt open and warm. Being involved with the deliveries and the food bank was a good work out and the best thing was the feeling of fulfillment you get by helping others. I came here to get food but I realized the food tasted better when I helped others."*

- Julio (Volunteer of Food Bank and Meal Program)

*"I was first introduced to The Lighthouse when I was a toddler. My mom was a client of The Lighthouse and she specifically received a lot of help through the Hispanic ministry and its programs. When my mom got involved in the Hispanic family art therapy camp I was brought along and I'd help out. I also completed my high school volunteer hours at The Lighthouse. As I grew older I had many positive experiences with The Lighthouse and what it had to offer. I received a lot of help from The Lighthouse and I am grateful that I am now able to do my placement here and give back to a community that has given much to me."*

- Tania (Current Placement Student)

*"I am so thankful for just a hot coffee and such friendly faces. I lost my job again and it helps to come here and get food and to know that I'm welcome and that I'm still here. If that makes any sense. Thank you."*

- Neighbourhood Ministry Client

## Testimonial

*"I had asked for help many times to get my permanent resident card renewed but no one was willing to help me or my kids because I'm not good with organizing my papers. I think it was too much for them. You were willing to help me and my family. I thank you because now my daughter can accept two university offers. I can also get housing connections to put us on the waiting list for a family of three now! Thank you! The Lighthouse is helping us more than we've ever been helped before."*

- Neighbourhood Ministry Client

## 2018 Finances

Total Revenue for 2018 - \$364,368	
Individual donors	\$118,428
Grants	\$2,000
Fundraising events	\$98,191
Grants/contributions from CRC Classis Toronto churches	\$65,377
Grants/gifts from other churches	\$18,053
Gifts from organizations	\$19,936
Grants from the Canadian government	\$7,376
Rental income	\$8,462
Other income (e.g. from other sources where no charitable receipt is issued)	\$15,629

Total Expenses for 2018 - \$332,157	
Programs	\$214,093
Building and occupancy costs	\$22,090
Administration and management	\$58,942
Promotion and fundraising	\$31,769
Interest and bank charges	\$12,174

**NOTE:** At the end of 2018, The Lighthouse had an outstanding mortgage obligation of \$100,000 and continues to work diligently in financing its operations.

## Message from the Chair of the Board and the Executive Director

Dear Friends and Supporters,

2018 was an exciting year for The Lighthouse. We celebrated 50 years. We have seen God's faithfulness throughout the first 50 years. We have staff that are committed to helping others thrive and volunteers who support the programs offered at The Lighthouse. The ministry of The Lighthouse continues to flourish under God's grace. We know we are called to help individuals who are refugees, newcomers and low-income individuals. We provide community and share love, information, services, a listening ear and so much more.

Our Vision, **"Helping People Changing Lives"** allows The Lighthouse to make an impact on others. For 50 years, The Lighthouse has impacted many lives. In 2018 alone, we have impacted the lives of 7,778 individuals who came seeking refuge, assistance, advice or just a listening ear.

With the work we do with refugees, newcomers and low-income people, we see God's powerful hand at work and how the Lord continues to provide many blessings. We are a witness to God's love among those who are hungry, hurting and homeless. Here is some of this amazing work:

- Provided Bible study and counselling to 296 men in prison
- Provided leadership training to church leaders in Cuba and Mexico
- Offered meals to over 1400 people through various programs at The Lighthouse
- Provided volunteer and service opportunities to 3 high schools and 3 youth groups
- Provided volunteer opportunities to over 225 volunteers
- Received financial support from 35 churches
- Provided food to over 4436 individual who came to the Food Bank.

In this report you'll see stories of men, women and children who sought assistance from The Lighthouse. This is made possible by you and your support!

Thank you again for your generosity, love and compassion for this work. Together we will continue to make a difference in the lives of many!



Roger Visser  
Chair of the Board



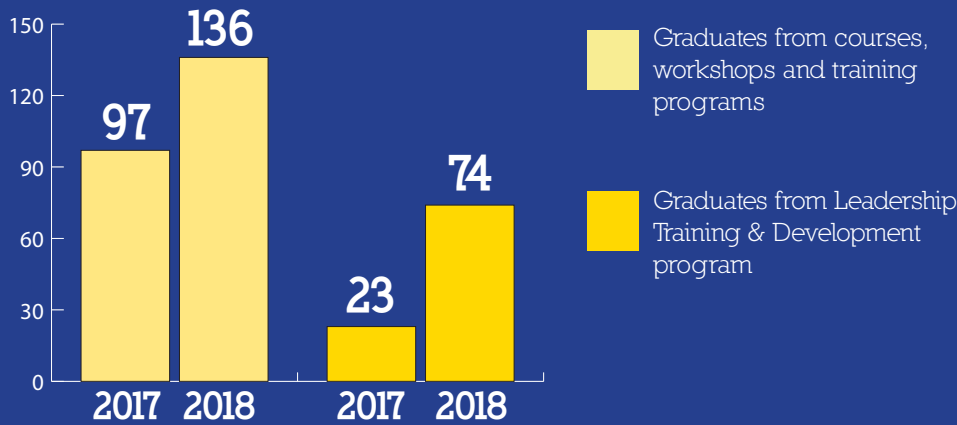
Rob Datema  
Executive Director

### Our Board of Directors:

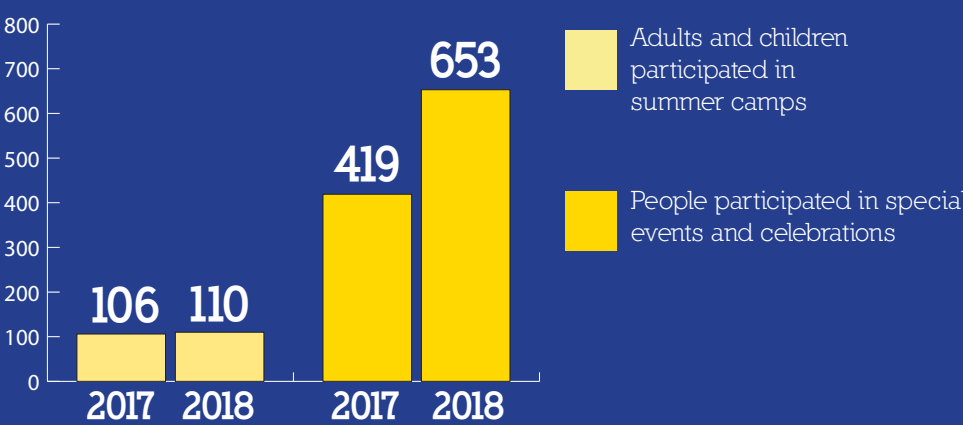
Ed Boeke  
Fadi Sharaiha  
Harley Dekker - Treasurer  
Juan Rojo - Secretary  
Marieke Vandekolk  
Roger Visser  
Theody Corton



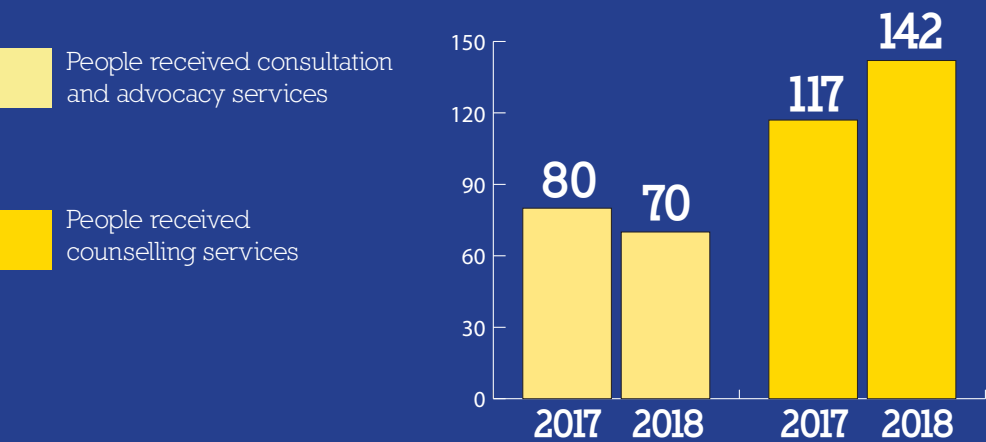
# Enhancing Skills and Resources



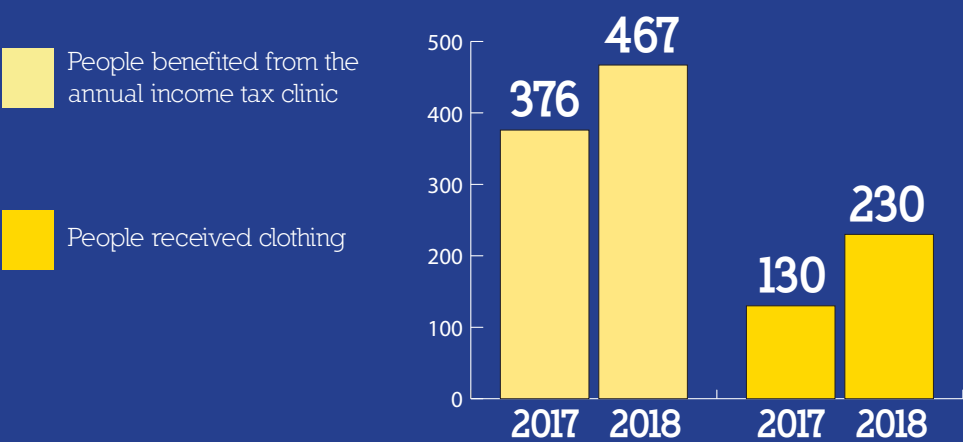
# Strengthening Families



# Counselling and Advocacy



# Providing Services



4436

People accessed our Food Bank service



# The People Running the Programs

5 Full time staff  
3 Part time staff  
222 Volunteers

