

Annual Report 2021



Changing Lives With YOUR Care and Support



Our Mission Helping People

As a multi-cultural Christian outreach and community centre, The Lighthouse demonstrates God's love by offering unconditional hospitality, by sharing our resources and by helping people in need.

We offer an atmosphere of respect, dignity and security in order to address spiritual, emotional and physical needs, all in the name of our Lord Jesus Christ.

Our Vision Changing Lives

To establish and maintain well-being, safety, dignity and community for individuals and families affected by poverty, migration stress, injustice and violence.

The Lighthouse during the ongoing Pandemic

As we collectively continue to navigate the global pandemic, The Lighthouse pushes on in providing much needed services and programs to our community members in need. In 2021, The Lighthouse saw an increase in the amount of clients facing the challenges of poverty, precarious migration status, insecurity around food, housing, and employment, relational challenges, and mental health decline. This increase in need motivated our staff and board to modify our services and to continue developing our plan to build on community supports. We are excited for what 2022 will bring as we begin sharing our response to increasing needs expressed by our clients.

The Lighthouse continues to benefit greatly through our partnerships and our supporters who play a large role in our ability to manage the steady increase of clients in need. While this increase is concerning and difficult to witness, we remain hopeful, trusting that God will continue to uphold The Lighthouse and His people during this season of challenge.

Front cover image: Food Bank

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Ways to Get Involved

- Get a team together to help do repairs at The Lighthouse
- Organize your own fundraising event
- Find out how to be a Lighthouse Keeper
- Invite someone from The Lighthouse to talk about a ministry
- Organize a food drive for the food bank
- Invite someone to facilitate a workshop
- Organize a group visit to a LH program or seasonal event
- Join the Board of Directors

Message from the Chair of the Board and the Executive Director

Dear Friends and Supporters,

Wow! 2021 was another interesting year for The Lighthouse. Covid-19 continued to be a factor for The Lighthouse Community. We worked hard at making The Lighthouse a safe place for its clients, staff and volunteers. Fortunately, we never had to close the building because of the pandemic. Programs continued to run in 2021 with most of them happening via Zoom. Two programs continue to have individuals come to The Lighthouse in person. These programs were the food bank and income tax program. Volunteer and staff worked inside the building and ran the food bank program as a curbside style model and the income tax program as a drop off style program.

The Lighthouse continues to make an impact in the community. Many within the community are learning about The Lighthouse. Some are clients who come seeking assistance such as food, clothing and income tax assistance.

Through the work we do by supporting refugees, newcomers and low-income people, we have seen God's hand benefiting The Lighthouse during 2021. We are a witness to God's love among those who are experiencing adversity. Here are some examples of this amazing work:

- Received donations from Summerhill Market, Loblaw's, MicroHabitat, Caldense Bakery, and individuals in the community who donated food and other items for the Neighbourhood program clients.
- Provided counselling through Zoom or the phone.
- Received a \$20,000 grant from Second Harvest and a \$7,437 grant for Daily Bread Food Bank.
- Hired 2 individuals and purchased 560 gift cards through the Second Harvest grant.
- Hired 3 summer students through Canada Summer Jobs who helped with the distribution of food.
- Provided learning opportunities to 12 students looking for placements.

In this report, you'll see stories of individuals and families who sought assistance from The Lighthouse. This is made possible by you and your support!

Thank you again for your generosity, love and compassion for this work. Together we will continue to make a difference in the lives of many!



Ed Sikkema
Chair of the Board

A handwritten signature in black ink, appearing to be 'Ed Sikkema'.



Rob Datema
Executive Director

A handwritten signature in blue ink, appearing to be 'Rob Datema'.

Our Board of Directors:

Alisa Velthuisen
Annette Taylor
Ed Boekee
Ed Sikkema
Juan Rojo - Secretary
Joe Koole - Treasurer
Theody Corton
Wendy Helleman

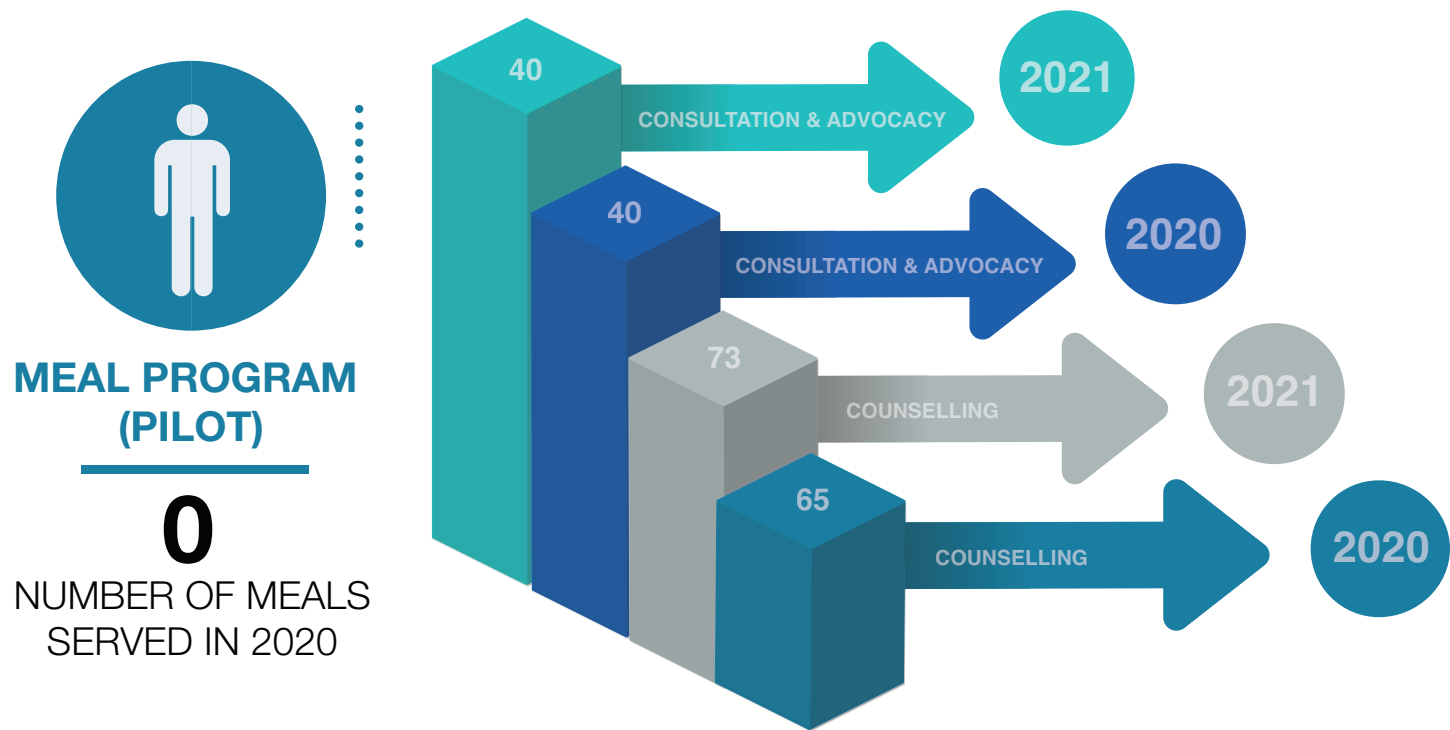
ENHANCING SKILLS & RESOURCES

This section includes graduates from courses, workshops and training programs. We are also including the graduates from the Leadership Training & Development Program.



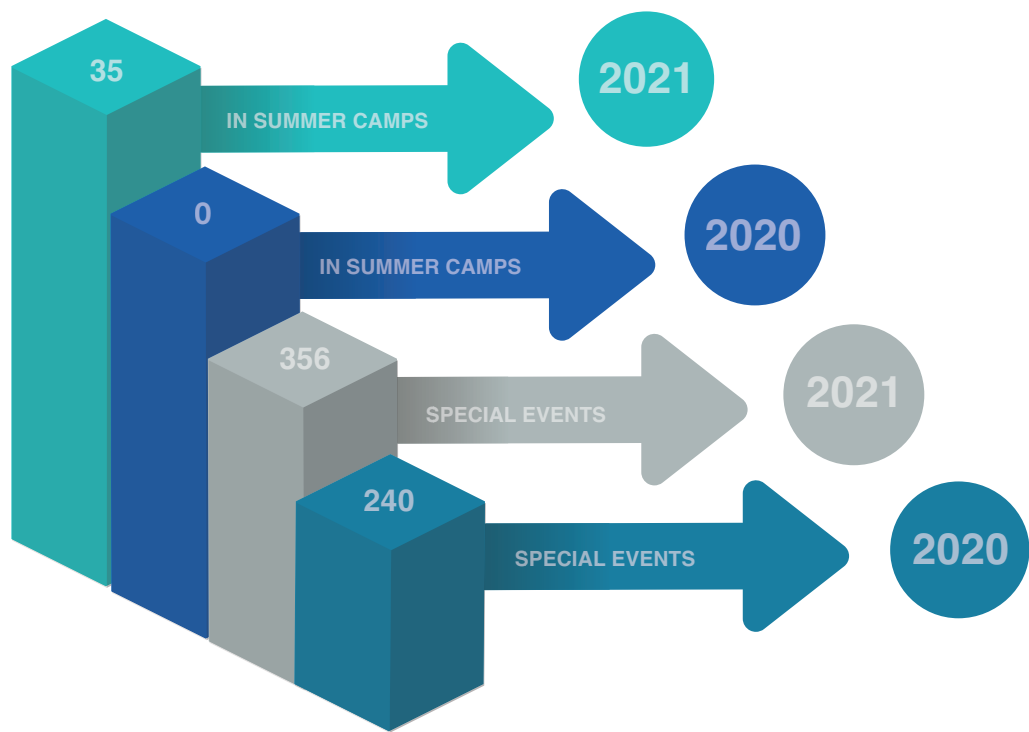
COUNSELLING AND ADVOCACY

This section includes people who received consultation and advocacy services, as well as those who received counselling services.



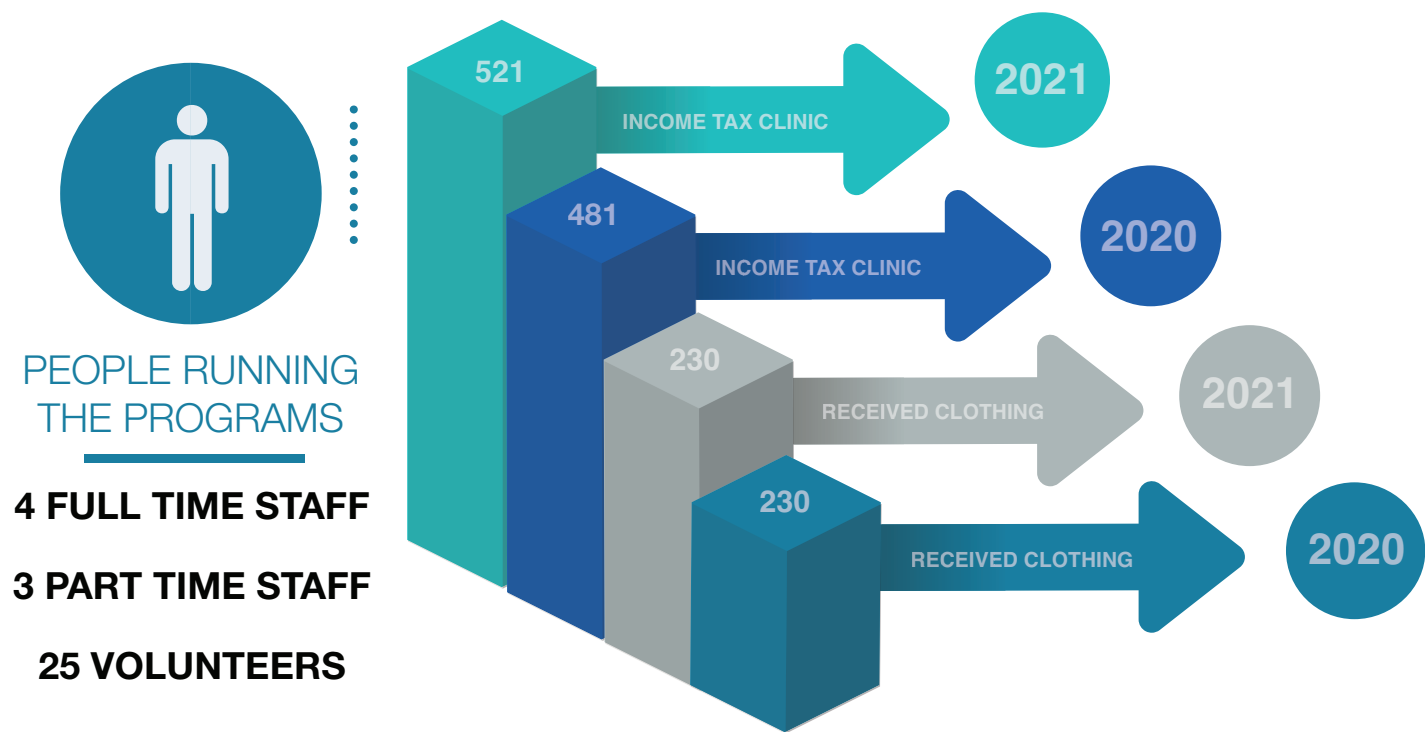
STRENGTHENING FAMILIES

This section includes adults and children who participated in Summer camps, as well as those who participated in special events.



PROVIDING SERVICES

This section contains the number of people who benefited from the income tax clinic, as well as those who received clothing.



Stories of Change

"I was calling everywhere to find a clinic that would do my taxes and my worker was trying to help me. One of my friends told me about this place and I was really hoping you would help me out because I needed to get this done before the deadline or my housing was on the line. I recently got into housing and I didn't know that was something you had to have done."

- Anonymous (Income Tax Clinic Client)

"We have been struggling to pay rent and our bills. Everything is adding up and we're pretty much in the negatives. We aren't sure what the future is going to look like but my husband might be getting a job soon and that will help. Coming here has honestly been the only way we can manage meeting ends. Thank you for doing this work and for helping us make it through."

- Anonymous (Food Bank Client)

"I love The Lighthouse in my community as it provides much needed help to those in need. Volunteering at The Lighthouse has led me to meet some fantastic people with huge hearts, great ethics, and beautiful spirits. A wonderful organization that I'm delighted to be able to assist at."

- Allie (a Lighthouse Volunteer)

"am grateful to have found a place where there are such loving people. I am an immigrant senior who struggles with depression and I am not able to speak English well. I love the senior's program because I have met people who really care for all of us. The Pandemic has been very difficult for me and the Lighthouse provided a light to guide me in the darkness."

- Anonymous (Hispanic Ministry Client)

NOTE: In 2021, The Lighthouse invested \$50,000 with Christian Stewardship Services. Due to the pandemic, programs at The Lighthouse were able to continue with limited expenses.

Testimonial

"Thank you for being so caring about food choices. I'm vegan and gluten free because I have a lot of health conditions that flare up when I eat certain foods. It makes it really hard to get what I can actually eat at food banks. I hate having to constantly ask to switch items out for things I can eat, I feel like I'm being a bother and some places won't let you. It really means the world that you all remember me and set things aside for me. You guys care and it shows."

- Anonymous (Food Bank Program Participant)

2021 Finances

Total Revenue for 2021 - \$324,811

Individual donors	\$216,521
Grants	\$27,437
Fundraising events	\$20,411
Grants/contributions from CRC Classis Toronto churches	\$53,553
Grants/gifts from other churches	\$22,661
Gifts from organizations	\$67,301
Grants from the Canadian government	\$13,209
Rental income	\$2,100
Other income (e.g. from other sources where no charitable receipt is issued)	\$12,389
Bequest	\$12,968

Total Expenses for 2021 - \$328,375

Programs	\$221,409
Building and occupancy costs	\$30,665
Administration and management	\$67,772
Promotion and fundraising	\$6,331
Interest and bank charges	\$2,199

2021 Facts & Figures

Program/Service	Number of People Reached/Served		
Neighbourhood Programs	2021	2020	
Food Bank	1070	946	10107 total grocery hampers provided. In 2021 we have seen a trend of increasing visiting to our Food Bank program. In fact, in 2021 50% of our unique individual clients were receiving services for the first time as new clients.
Income Tax Clinic	521	481	The Lighthouse continues to run its Income Tax Clinic with modified safety measures still in place. Clients are able to drop off and pick up documents or email document for filing.
Volunteers	15	10	In 2021 we have continued to be blessed with consistent volunteers from our community. Our volunteers have played a large part in being able to run our programs with dignity, compassion, and respect.
Placement Students Supervision and Training	12	8	The Neighbourhood Ministry offered placements opportunities to 9 students from varying social service programs in various Ontario colleges and universities. We also offered 3 summer employment opportunities
Special Events	356/50	240/135	356 Holiday Hampers . 50 Turkeys. This year our regular turkey suppliers were facing a turkey shortage which meant The Lighthouse received a limited supply to offer to larger families. Thankfully we received grants to purchase grocery gift cards to distribute in lieu of this shortage.
Hispanic Programs			
Counselling / Therapy: individual / family and in group settings	35	35	Weekly or biweekly individuals and families
Consultation & Advocacy	40	40	Includes one time or ongoing consulting and advocacy
Summer Family Camp/Family Programs	35	0	
Leadership Training & Development	13	18	Every two weeks starting June 2020 until February 2021
Hispanic Seniors and Intergenerational Program	35	35	Ongoing every week (before COVID-19) and every day during pandemic via WhatsApp, zoom, and telephone
Special Events/Celebrations	50	50	One time celebrations (Christmas; Thanksgiving; Mother's Day; Father's Day; Women's Day; Course Graduation; Volunteer Appreciation Lunch; Senior's Birthdays and Anniversaries)
Parenting Program	6	6	Weekly: 12 sessions via zoom
Volunteers	15	15	From Courses and seniors program
Vietnamese Programs			
Counselling and Consultation	38	30	18 cases
Women's Support Group	11	12	(once/month from Jun – Dec.)

Please note that some of The Lighthouse's programs and workshops are not listed above. We have chosen not to include them as they have been closed or paused due to Covid-19 safety measures. The Lighthouse is currently in the process of assessing these workshops/programs to determine the need and demand for their return in 2022. Meanwhile, The Lighthouse continues to engage in the process of risk assessment, clearing space, and modifying our centre to make room for the execution of both new and old workshops/programs within our walls. The paused programs will also be reflected in the info-graphics shown on page 4 & 5.

A Peek into 2022

In 2022, The Lighthouse will focus on health and safety as we develop a plan to open up the building centre and have more programs facilitated at The Lighthouse. The Lighthouse will continue to work prioritize everyone's safety in light of Covid-19. We will continue to put in safeguards to protect staff, students, volunteers and clients. We will continue to provide masks, hand sanitizer, gloves and Hepa-air purifiers to create and maintain a safe working environment.

Moving into 2022, we will continue to address the needs of refugees, newcomers and low-income individuals with our holistic model for healing and wellness.

We will begin opening up The Lighthouse to provide in person programs and support services

- Determine how to use space to serve our increase in clients seeking assistance
- Formulate an action plan to use the space for multiple programs and services offered
- Determine a safety plan to ensure a lower risk of COVID-19 outbreaks
- Provide a safe and welcoming environment for volunteers and placement students to develop their skills and experiences

We will increase and diversify our funding to ensure ongoing financial stability

- Continue to submit grant proposals and research for new grant opportunities
- Develop a plan to find other funding resources
- Invest in staff training and professional development

We will provide some time for visioning with a focus on the future of The Lighthouse

- Focusing on succession planning for staff and programs
- Provide new staffing opportunities to support programs
- Re-evaluate and update Lighthouse policies
- Develop a plan for future capital development

In 2022, we ask for your continued support through donations and prayers. We ask that you continue to pray for The Lighthouse as it serves refugees, newcomers, low-income individuals and families. We ask that you pray for willing and competent Board members and volunteers.

Thank you for your financial support and your prayers for The Lighthouse.

Please give generously

The Lighthouse is dependent on the generosity of caring like-minded individuals, churches and businesses to continue its programs and services.

Donations can be made online at www.canadahelps.org. CanadaHelps offers the ability to give anonymously and securely through credit card or interact payments. Online gifts are receipted instantly by email by CanadaHelps.

Individuals can give via E-transfer to info@lighthousecentre.ca

Cheques payable to The Lighthouse can be mailed or delivered to the address indicated below. Consider giving through pre-authorized remittance (PAR). This steady stream of revenue helps The Lighthouse

plan more effectively for the future.*

Consider making a bequest, establishing an endowment or otherwise including The Lighthouse in your planned giving and estate planning.*

Receipts in respect of donations in any calendar year are issued on or prior to the last day of January in the immediately following calendar year (except donations through CanadaHelps).

It continues to be a challenge to meet the growing needs of the communities we serve. Please consider making a gift that will ensure The Lighthouse continues to help people and change lives for years to come!

* Contact Rob Datema at rob@lighthousecentre.ca for more information.



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